

QUALITY POLICY

Sign Here Signs is a specialist provider including the design, manufacture, installation and maintenance of bespoke and standard signage. Our Top Management and staff are committed to providing high quality products and services that meet and exceed our customer's expectations.

Quality Objectives

The Top Management and Staff at Sign Here Signs are committed and will strive to:

- Provide an exceptionally high-quality level of signage products and services to our customers
- Manage the quality of our processes to increase business opportunities and sales
- Follow up on services and products provided, to ascertain that our goals and objectives are being achieved

As part of our systems and processes we will:

- Train, educate and communicate with employees, contractors and other relevant interested parties in regard to this policy and quality expectations where necessary
- Ensure that this policy is retained as documented information, and available to interested parties
- Define and meet objectives, by documenting and monitoring measurable quality targets
- Comply to statutory, regulatory and other requirements
- Apply a Plan, Do, Check, Act methodology to our Quality Management System
- Continually monitor and improve our quality performance and the effectiveness of our Quality Management System
- Apply Risk Based Thinking within our systems, operations and processes
- Conduct audits to verify core processes are effectively managed within the business as part of our Continual Improvement Process
- Ensure our Quality Management System is conformant and certified to ISO 9001:2015
- Review this policy annually

Approved by Russell Friedman



Managing Director

11th February 2020